

OUT OF NETWORK PROVIDER NOTICE

IVF FLORIDA Reproductive Associates is an out of network provider with your insurance company. This means if you have out of network benefits in your benefits plan, you may have to pay a higher percentage of charges for the services we will provide to you.

IVF FLORIDA does not accept assignment (direct payment) from insurance companies for which we do not have a contract. Our offices can provide you, at your request, the necessary paperwork needed to file a claim with your insurance provider; however, **payment in full for services rendered will be due at the time of your appointment.** Should your insurance company pay for the out of network services, they will provide payment directly to you. In the rare instance where the payment does come to IVF Florida, you will be contacted and a refund of your portion of payment covered by your insurance company will be issued to you within 30 days.

LABORATORY INFORMATION - There may be occasion when your physician orders lab work or specimen analysis that is covered by your insurance company when processed through a contracted lab such as LabCorp or Quest. We will make every effort to ensure your insurance information is accurately provided to the lab preferred by your insurance company. When we send out specimen to your contracted lab, and IVF FLORIDA is out of network with your insurance company, you **MUST** contact the laboratory company to ensure they have the accurate billing information to submit the claims to your insurance company. If you receive a bill for laboratory services, and your insurance company covers the services provided, simply contact the customer service number listed on the invoice to provide the laboratory company with updated insurance information to have the claim filed with your insurance company. IVF FLORIDA will not be responsible for laboratory bills you receive from any laboratory company.

On your behalf, we have made every effort to verify your benefits with your insurance company and provide you with the most accurate information we were able to obtain. This service is provided as a courtesy and the information obtained can not be guaranteed. If you have a question about your out of network coverage, please contact your insurance company directly.

Should you have any questions, please contact a helpful billing representative by calling 954-247-6200.

Thank you for choosing IVF FLORIDA Reproductive Associates.